



Ningaloo Stars

Terms and Conditions

01/11/2025

Review date: 01/11/2026



Ningaloo Stars: Terms and Conditions

Event: Ningaloo Stars – Astronomy Nights

Location: Variable

These Terms and Conditions govern your participation in events organised by Ningaloo Stars. By purchasing a ticket, you agree to comply with and be bound by these terms.

1. Booking and Payment

1.1 Tickets for Ningaloo Stars events must be purchased in advance through our website or by contacting Ningaloo Stars directly.

1.2 Payment must be made in full at the time of booking or at the Astronomy Night if agreed.

2. Cancellation and Refund Policy

2.1 Ningaloo Stars reserves the right to cancel stargazing nights due to adverse weather conditions or unforeseen circumstances. In such cases, customers will be offered the following options:

- A full refund of the ticket price, or
- An alternative date for the event, subject to availability.

2.2 Customers must notify Ningaloo Stars of their choice (refund or reschedule) through official contact methods within 7 days of cancellation to ensure timely processing.

3. Participant Responsibilities

3.1 Participants are expected to treat staff and fellow attendees with respect. Disruptive or abusive behaviour towards other customers and Ningaloo Stars staff members will result in removal from the event without refund.

3.2 Participants must adhere to all safety guidelines communicated by Ningaloo Stars staff.

3.3 Parents are responsible for their own children.

4. Health and Safety

4.1 Participants acknowledge that stargazing events involve inherent risks, including but not limited to slipping, tripping, and wildlife encounters.

4.2 Participants are responsible for ensuring they are in suitable health to participate in the event.

5. Photography and Media Release



5.1 By attending the event, participants grant Ningaloo Stars the right to capture photographs and/or video footage for promotional purposes. Participants who prefer not to be photographed must inform staff prior to the event.

5.2 Ningaloo stars retains copyright permissions for all photographs taken with Ningaloo stars photographic equipment.

6. Liability Waiver

6.1 By participating in Ningaloo Stars events, I acknowledge and agree to the following:

- I am aware that participating in stargazing events involves certain risks, including but not limited to slipping on uneven terrain, exposure to wildlife, and use of telescopes.
- I voluntarily assume full responsibility for any injuries, losses, or damages that may occur as a result of my participation.
- I hereby release, waive, and discharge Ningaloo Stars and its employees, agents, and representatives from any claims or liabilities arising from my participation in this event, unless due to the negligence or intentional misconduct of Ningaloo Stars or its representatives.
- Additionally, this waiver includes any injury, loss, or damage caused by the negligence of the releasees.

7. Governing Law

7.1 These Terms and Conditions shall be governed by and construed in accordance with the laws of the State of Western Australia.

8. Amendments to Terms

8.1 Ningaloo Stars reserves the right to amend these Terms and Conditions at any time. Changes will be posted on our website, and continued participation constitutes acceptance of the updated terms.

By purchasing a ticket, you acknowledge that you have read and understood the Terms and Conditions, including the liability waiver, and you agree to abide by them.

For any questions or clarifications regarding these Terms and Conditions, please contact us at Paul@ningaloostars.com.au

Thank you for choosing Ningaloo Stars; we look forward to sharing the wonders of the night sky with you.